



The highest mark in satisfaction is our highest honor.

## Retirement Plan Division 2024 Client Survey Results

100%

PLAN IS TAILORED TO YOUR WANTS & NEEDS

100%

FREQUENCY OF CONTACT

100%

PARTICIPANT EDUCATION & ENROLLMENT

100%

TREATED AS AN IMPORTANT CLIENT

100%

ACCESSIBILITY

100%

QUESTIONS & CONCERNS ANSWERED IN A PROMPT & SATISFACTORY MANNER

100%

WOULD REFER GREENLEAF TRUST

100%

LISTENS TO & UNDERSTANDS GOALS & OBJECTIVES

93%

INFORMATION & REPORTING

Greenleaf Trust is committed to continuous improvement, and we strive for 100% client satisfaction across the board.